# **Privacy Policy for Royal Park Residency**

Effective Date: 01-04-2024

At Royal Park Residency, located at Sugandhi Path, Bhetapara, Guwahati, we are committed to protecting the privacy and security of your personal information. This Privacy Policy outlines how we collect, use, disclose, and safeguard your information when you visit our website or use our services. By accessing our website or using our services, you agree to the terms of this Privacy Policy.

## **Information We Collect**

- Personal Information: When you visit our website, make a reservation, or communicate with us, we may collect personal information such as your name, email address, phone number, and billing information.

- Non-Personal Information: We may also collect non-personal information automatically when you interact with our website, including your IP address, browser type, operating system, and browsing behavior.

## **How We Use Your Information**

- To Provide Services: We use your personal information to process reservations, respond to inquiries, and provide you with the services you request.

- To Improve Our Services: We may use non-personal information to analyze website usage trends, improve our website design and functionality, and enhance your overall experience.

- For Marketing Purposes: With your consent, we may use your contact information to send you promotional emails or newsletters about our services, special offers, and events.

## **Information Sharing and Disclosure**

- We do not sell, trade, or rent your personal information to third parties without your consent, except as required by law or as necessary to provide our services.

- We may share your information with trusted third-party service providers who assist us in operating our website, conducting business, or servicing you, as long as those parties agree to keep your information confidential.

#### **Data Security**

- We implement appropriate technical and organizational measures to protect your personal information against unauthorized access, alteration, disclosure, or destruction.

#### **Third-Party Links**

- Our website may contain links to third-party websites or services. We are not responsible for the privacy practices or content of these third parties. We encourage you to review the privacy policies of any third-party websites you visit.

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# **Children's Privacy**

- Our services are not directed to children under the age of 13, and we do not knowingly collect personal information from children. If you believe that we have inadvertently collected personal information from a child under 13, please contact us immediately.

# **Updates to This Privacy Policy**

- We may update this Privacy Policy from time to time to reflect changes in our practices or legal requirements. We will notify you of any material changes by posting the updated Privacy Policy on our website.

# **Contact Us**

- If you have any questions or concerns about this Privacy Policy or our privacy practices, please contact us at Phone: +91-93959-19001 or email: <u>hotelrpr@gmail.com</u>

By using our website or services, you consent to the terms of this Privacy Policy. Thank you for choosing Royal Park Residency for your accommodation needs.

Mr Umesh Roy Director Royal Park Residency #12, Sugandhi Path, Bhetapara Chariali, Guwahati 781028, Assam